Workshop on Services Regulation & Governance (SRG)
at the IEEE ICWS 2024 at the 2024 SERVICES Congress
https://icws.conferences.computer.org/2024/srg-workshop/

IT-enabled digital services (supported by AI, the Internet, the Internet of Things, big data, blockchain, etc.) have become an essential connection between service suppliers and service consumers in various sectors of the modern service industry. They have transformed the economic model of supply-demand, cooperative division of labor and value creation and distribution.

In this context, it is imperative to form a stable, orderly, and vibrant governance system for digital services, to thus cultivate a healthy ecosystem for services. The Workshop on Services Regulation and Governance (SRG) aims to share the latest advancements in regulation and governance of digital services in terms of the current bleak SRG situation. The SRG Workshop features distinguished talks of academia and industry leaders and leading-edge technical paper presentations.

Urgent SRG issues regard internet financial fraud, counterfeit and shoddy products in e-commerce, data misuse and infringement of user privacy, dissemination of illegal content, unfairness and potential discrimination caused by AI algorithms, and so on.

Topics of interest include but are not limited to the following:
- Audit, certification, compliance to services regulation rules
- Domain-specific language model for services regulation rules
- Automated understanding of services regulation rules
- Foundation models for service regulation understanding and generation
- AI/LLM/FM-infused risk management and fraud detection services
- Domain adaption for service compliance monitoring models
- Evaluation of service compliance and security posture management models
- Reasoning and formal language for service regulation
- Automated services compliance monitoring and enforcement
- Compliance as code for compliance digitization and continuous compliance
- Policy as code for compliance control implementation and remediation
- Quality integration and lifecycle management of regulatory data
- Privacy protection of regulatory data
- Prediction and estimation in services regulation
- Regulation and governance of blockchain services
- Big data optimization models for audit
- Trust management and assurance techniques for service regulation

IEEE SERVICES 2024 is a hybrid event, with remote particpation available. The SRG Workshop is an open CFP. To submit, please select the SRG Workshop track after logging in to EasyChair.

IMPORTANT DATES - EASYCHAIR
Paper submission: May 25, 2024
Acceptance notification: June 2, 2024
Camera-ready due: June 10, 2024

ORGANIZING TEAM
SRG Workshop Chairs
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